

Broadband Technician

Nextgen Broadband

Job Description

Nextgen Broadband is currently seeking an energetic individual to provide excellent customer service, install new Fiber to the Home broadband subscribers and maintain fiber optic plant. May also diagnose and repair trouble in switching equipment, CATV equipment, computers, and standby generators. Coordinates with other departments on service installations and changes necessary to update billing, plant facilities, and other company records. Completes all installation and repair-related forms and reports.

Qualifications:

Education:

High school education plus an associate degree in IT or telecommunications or the equivalent training or work experience — Preferred

Experience:

Requires 1-3 years of related experience.

Efficient in Microsoft Word and Excel

Familiar with billing systems

Additional Information:

This is a full-time, hourly with an outstanding benefits package which includes health, vision, and dental insurance, 401K matching, pension program with nine paid holidays.

Nextgen Broadband, also known as Clear Lake Telephone Company, is family owned with family values serving Fiber Broadband to surrounding areas in Clear Lake WI. Or Mission statement is to Continue Family-Owned Traditions to provide quality service at a reasonable rate to ensure long-term survivability of the company.

To apply, submit your resume to tim.kusilek@nextgen-broadband.net